

STUDENT QUESTIONNAIRE

ACADEMIC COUNSELOR

Thank you for your participation in this short survey. All of the district's academic counselors are evaluated on a periodic basis, and yours is being evaluated today. We would appreciate your feedback on the counseling you received. Please respond honestly to the statements below and do NOT sign your name so that your comments remain anonymous.

Date: _____

Counselor's name: _____

1. The counselor was on time for my scheduled appointment.

Strongly Agree Agree Neutral Disagree Strongly Disagree Not Applicable

5 4 3 2 1 0

Comments:

2. The counselor was available during scheduled hours.

Strongly Agree Agree Neutral Disagree Strongly Disagree Not Applicable

5 4 3 2 1 0

Comments:

3. The counselor listened to and understood my questions and concerns.

Strongly Agree Agree Neutral Disagree Strongly Disagree Not Applicable

5 4 3 2 1 0

Comments:

4. The counselor was helpful and assisted me with answering my questions and identifying solutions to my concerns.

Strongly Agree Agree Neutral Disagree Strongly Disagree Not Applicable

5 4 3 2 1 0

Comments:

5. The counselor was well organized and used the allotted time productively.

Strongly Agree Agree Neutral Disagree Strongly Disagree Not Applicable

5 4 3 2 1 0

Comments:

6. The counselor reviewed my previous course work and/or placement test information prior to advising me on course selection.

Strongly Agree Agree Neutral Disagree Strongly Disagree Not Applicable

5 4 3 2 1 0

Comments:

7. The counselor was courteous and professional and presented information in a clear and understandable manner.

Strongly Agree Agree Neutral Disagree Strongly Disagree Not Applicable

5 4 3 2 1 0

Comments:

8. The counselor treated me fairly without regard to national origin, religion, age, gender, gender identity, gender expression, race or ethnicity, color, medical condition, genetic information, ancestry, sexual orientation, marital status, physical or mental disability, or pregnancy or because they are perceived to have one or more of the foregoing characteristics, or based on association with a person or group with one or more of these actual or perceived characteristics.

Strongly Agree Agree Neutral Disagree Strongly Disagree Not Applicable

5 4 3 2 1 0

Comments:

9. The counselor was well informed about the content of course offerings and helped me understand course prerequisites, if applicable.

Strongly Agree Agree Neutral Disagree Strongly Disagree Not Applicable

5 4 3 2 1 0

Comments:

10. The counselor assisted me in interpreting math, reading, and/or English placement test results and in identifying courses.

Strongly Agree Agree Neutral Disagree Strongly Disagree Not Applicable

5 4 3 2 1 0

Comments:

11. The counselor helped me in a clear and concise manner to plan my academic and career program that is consistent with my personal objectives.

Strongly Agree Agree Neutral Disagree Strongly Disagree Not Applicable

5 4 3 2 1 0

Comments:

12. The counselor assisted me in understanding requirements for graduation, transfer or certificate programs, if applicable, in an accurate, clear and concise manner.

Strongly Agree Agree Neutral Disagree Strongly Disagree Not Applicable
 5 4 3 2 1 0

Comments:

13. The counselor referred me to campus and community support services for additional information and assistance, when appropriate.

Strongly Agree Agree Neutral Disagree Strongly Disagree Not Applicable
 5 4 3 2 1 0

Comments:

14. The counselor was supportive and encouraging and showed genuine interest in assisting me. Overall, I felt comfortable with the counselor.

Strongly Agree Agree Neutral Disagree Strongly Disagree Not Applicable
 5 4 3 2 1 0

Comments:

15. The counselor is someone I would recommend to others, and I would see this counselor again.

Strongly Agree Agree Neutral Disagree Strongly Disagree Not Applicable
 5 4 3 2 1 0

Comments:

IN ADDITION, PLEASE RESPOND TO THE FOLLOWING TWO QUESTIONS ON THE BACK OF THIS FORM:

A. In what specific ways was this counselor/advisor most helpful to you?

B. What specific things might this counselor/advisor do to improve his/her counseling/advising?